

# Financial Services Compensation

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*Rising Tide Lifts 2024 Incentives Across Sectors*

November 12, 2024

# Discussion Topics

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## *Industry Experts. Independent. Forward-thinking.*

Johnson Associates is a leading independent financial services compensation consulting firm providing strategic advice, innovative design, and data-enhanced benchmarking. Much of our work is project-based for senior firm management covering a wide range of key issues. We also have extensive experience advising Compensation Committees across business cycles.







### ▪ Range and Depth of Consulting Services / Expertise

- Annual / Long-term Incentive Design, Economics, and Metrics
- Full Range of Competitive Market Benchmarking
- Partnership and Equity Award Terms
- Carry Designs, Allocations and Terms
- Funding Rate / Fee Allocation Assessments
- Leadership and Economic Transitions
- Staffing Analyses Across Product Areas
- Employment Terms and Agreements
- Special Situations (Acquisitions, Bankruptcy, Litigation)

### ▪ Global Clients across Financial Services

- Asset and Wealth Management
- Hedge Funds / Alternative Products
- Private Equity / Illiquid Strategies
- Family Offices / Sovereign Wealth
- Investment and Commercial Banks
- Insurance Companies
- FinTech
- Institutional and Retail Brokerages

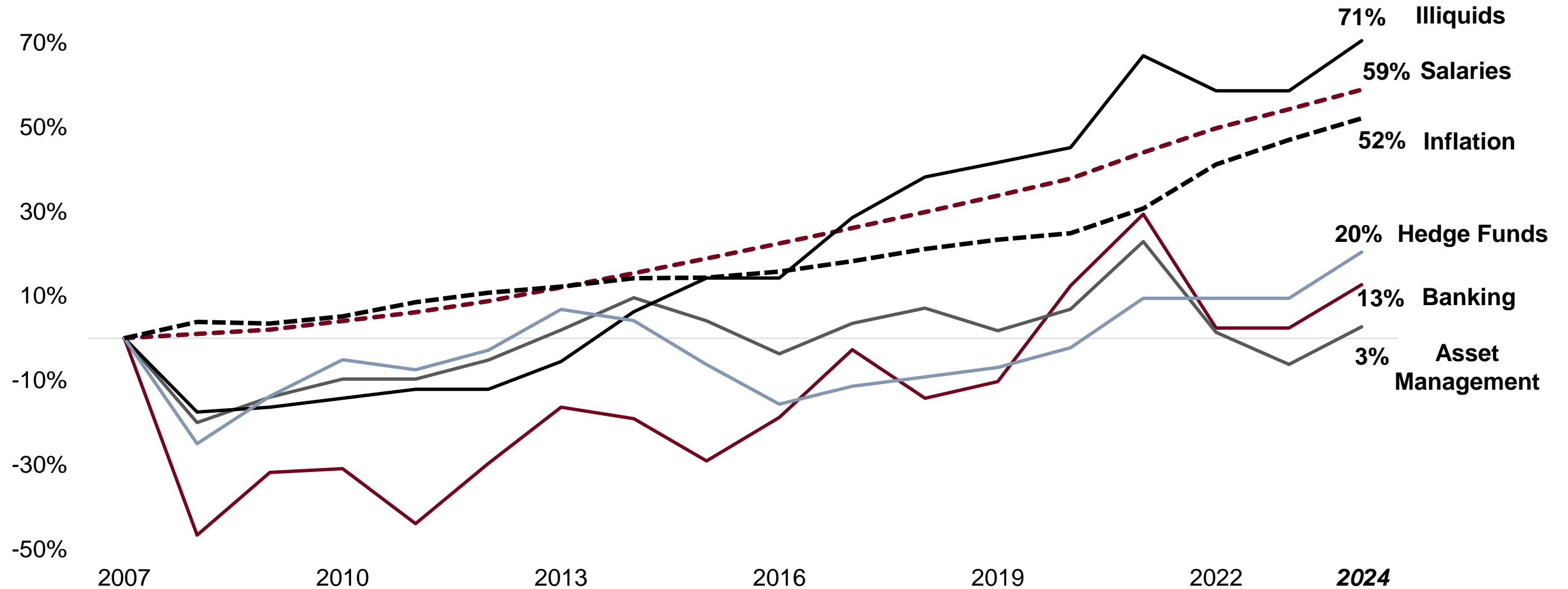
# Year-End Incentives Broadly Positive

Sectors	% Change from 2023	Select Key Drivers
<u>Banks</u>		<ul style="list-style-type: none"><li>▪ Surprisingly positive economy</li></ul>
<u>Hedge Funds</u>		<ul style="list-style-type: none"><li>▪ Year-over-year comparisons from so-so 2022-2023</li></ul>
<u>Asset Management</u>		<ul style="list-style-type: none"><li>▪ Public market highs and new products</li></ul>
<u>Wealth Management</u>		<ul style="list-style-type: none"><li>▪ Private markets focus on multiple strategies</li></ul>
<u>Illiquid Investments</u>		<ul style="list-style-type: none"><li>▪ Stronger growth plans and consolidation (i.e., credit and infrastructure)</li></ul>
<u>Insurance</u>		<ul style="list-style-type: none"><li>▪ Firms continuing to optimize headcount after “fits and starts”</li></ul>

# Longer-Term Annual Compensation Trends

- **Total real compensation hasn't really increased since 2007**
  - Base salaries have maintained purchasing power over time
  - Incentives have not matched inflation, leading to decreased real incentives
  - Illiquid alternatives the major exception
    - Long-term growth driver with giant pay impact of carry that can dwarf annual pay

## Cumulative Incentive Changes By Sector



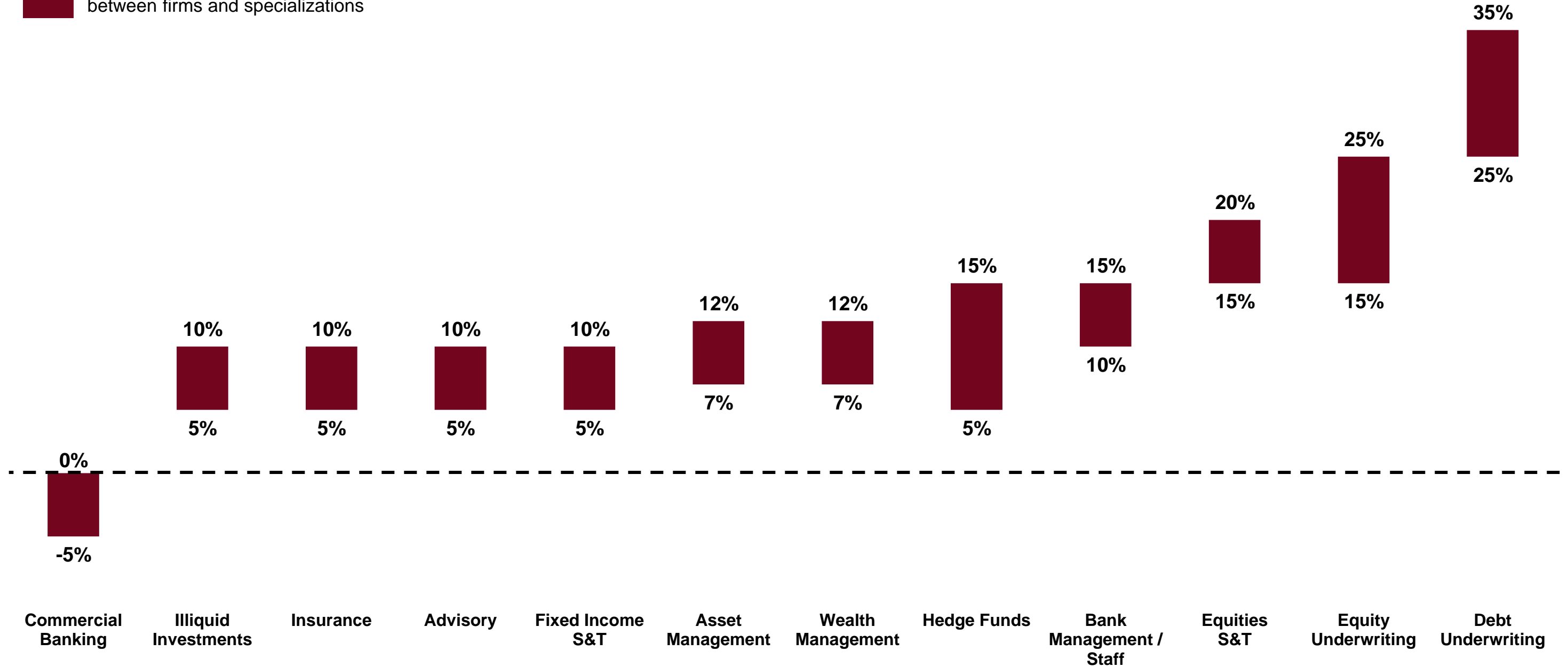
## 2024 Projections: Positive Incentives across Sectors (same store % ▲)

Segment	YoY % Change	Commentary
<b><u>Asset Management</u></b>	+7% to +12%	<ul style="list-style-type: none"> <li>Strong AUM growth from market appreciation</li> <li>Inflows into passives with outflows in active (except “Active ETFs”)</li> <li>Alternatives a strategic priority for diversification and to counter fee compression</li> </ul>
<b><u>Wealth Management</u></b>	+7% to +12%	<ul style="list-style-type: none"> <li>Tailored advice in demand notwithstanding passive investment shift</li> <li>Strategic priority for banks and others</li> <li>Strong markets boost AUM and revenues</li> </ul>
<b><u>Illiquid Investments</u></b>	+5% to +10%	<ul style="list-style-type: none"> <li>Fundraising challenges for smaller / mid-size funds; mega funds dominate</li> <li>Realizations and deals down. Outsized dry powder</li> <li>Private credit, infrastructure, and secondaries “hot sectors” with incentives up 10%+</li> </ul>
<b><u>Hedge Funds</u></b>	+5% to +15% (Wide Variations)	<ul style="list-style-type: none"> <li>Hedge funds generally up with wide variation</li> <li>Stronger industry inflows vs. 2023</li> <li>Strategies correlated with equity markets outperform</li> <li>Pass-through fees driving compensation levels higher</li> </ul>
<b><u>Major Banks</u></b>	+10% to +15% (Management)	<ul style="list-style-type: none"> <li>Investment banking up, especially debt underwriting (up 25% to 35%)</li> <li>Equity underwriting up 15% to 25%</li> <li>Advisory up moderately but optimistic on pipeline (up 5% to 10%)</li> <li>Commercial banking down 5% to flat amid weaker lending</li> <li>Equity trading up 15% to 20% as market volatility boosts client activity</li> </ul>
<b><u>Insurance</u></b>	+5% to +10% (Moderate Variations)	<ul style="list-style-type: none"> <li>Moderate underwriting growth for P&amp;C partially offset by rising claims</li> <li>Life and annuities benefit from higher interest rates</li> <li>Investment income strong, lifting corporate performance</li> <li>Corporate functions mostly flat with select areas of higher focus</li> </ul>

# 2024 Detailed Incentive Compensation Changes



Typical market range; performance variations between firms and specializations



\* Excludes proxy executives with firm-specific circumstances and designs (i.e., KPIs)

# Base Salary Increases Moderate

- **Base salary increases return to 3% to 3.5%**
  - Matches inflation but below employee expectations / hopes
  
- **Focus on base salary lessens as labor market cools**
  
- **Legacy remains of equating real fixed costs with base salary levels**
  - Incentives and staffing levels provide needed flexibility
  - Thoughtful salary positioning provides competitive advantage (i.e., key technology higher)
  
- **Differences in base salary increases by broad level but compressed from the “War for Talent”**

High-Level Illustrative Example	
Total Compensation Level	Base Salary Change
Greater than \$750,000	Flat (select adjustments if below market)
\$500,000 to \$750,000	Flat to Up 2.5%
\$250,000 to \$500,000	Up 2.5% to 3.0%
\$125,000 to \$250,000	Up 3.0% to 3.5%
Less than \$125,000	Up 3.5% to 5.0%+



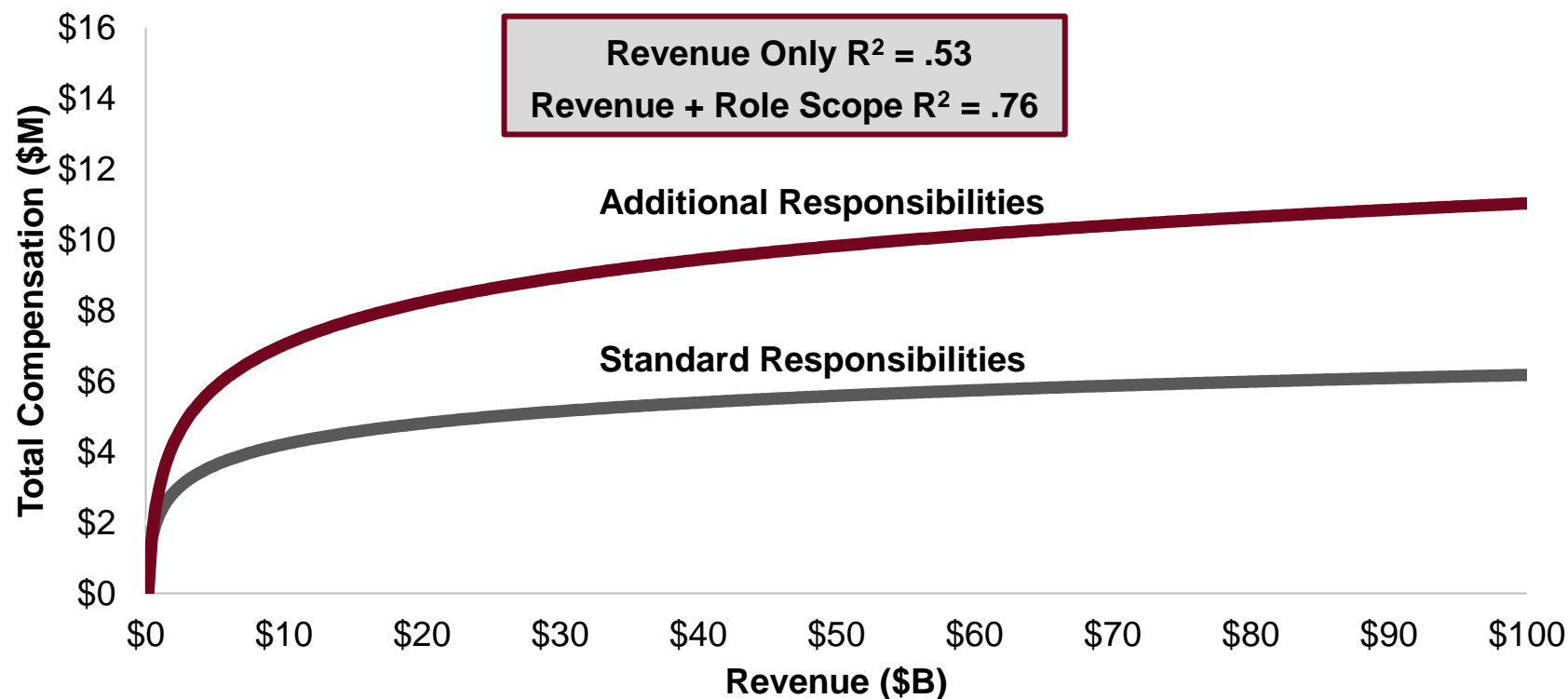
# Public Executive Compensation Evolves

- **Public executive compensation focuses on corporate KPI / scorecard results**
  - Opportunities are at least maintained even after disappointing year
  - Disconnect with other senior professionals where the starting point is last year's compensation
    - Has led to higher levels of executive pay
  
- **Private company executive compensation often in tandem with broader bonus pools**
  - No pressure from shareholder advisory firms for structured approach
  - More flexibility depending on shareholder base (i.e., executives with significant ownership / alignment with firm profit)
  
- **Common weakness of public programs are small ownership requirements**
  - Illustration: \$800K base salary with 5x requirement
    - \$4M requirement / \$10M total compensation = 40%
  - 40% of total compensation less than one year equity deferral
  - Private firms often place greater focus on ownership
  
- **Market levels increasingly reflect complicated mix of direct and indirect comparators (i.e., “Knock-On Effect”)**
  - Bank Example: General Counsel levels impacted by major alternatives and hedge funds
  - Role Example: Chief Technology Officer market levels can be driven both by the technology sector and broader economy

# Peer Groups and Benchmarking

- **Increasingly apples, oranges, and grapes method of selecting peers**
    - Apples Business (Asset Managers) – 5 peers
    - Oranges Business (Alternatives) – 4 peers
    - Grapes Business (Private Credit / Lending) – 3 peers
- } Does the median of this group reflect market? Need to ensure competitiveness amongst key competitors
- **Diversity of actual role content makes solely title matching less accurate**
    - Issue compounded by multi-hatted roles where responsibilities are intertwined
  - **Ideally balance of arithmetic with informed judgment**
    - CFO example: Revenues vs. CFO pay
      - Revenue + role complexity explains large amounts of variation in CFO pay ( $R^2 = .76$ ) with 60+ data set

**Revenue vs. CFO Pay**



<u>Type</u>	<u>CFO Total Compensation</u>
<b>Total Group</b> (Raw Median)	<b>\$5,050,000</b>
<b>Additional Responsibilities</b> (Projected)	<b>\$6,875,000</b>
<b>Standard Responsibilities</b> (Projected)	<b>\$4,025,000</b>

*\*Used data set median annual revenue of \$13B to project compensation*

# Common Annual Performance Measures

<u>Sector</u>	<u>Individual</u>	<u>Team</u>	<u>Firm</u>
<b><u>Asset Management</u></b>	<ul style="list-style-type: none"> <li>Portfolio performance</li> <li>Stock selection / sizing</li> <li>Qualitative (i.e., process, research)</li> </ul>	<ul style="list-style-type: none"> <li>Absolute and relative long-term fund performance</li> </ul>	<ul style="list-style-type: none"> <li>Investment performance</li> <li>Net flows</li> <li>Strategy</li> <li>Financial results</li> </ul>
<b><u>Wealth Management</u></b>	<ul style="list-style-type: none"> <li>AUM growth</li> <li>Client acquisition / retention / satisfaction</li> <li>Investment performance</li> <li>Qualitative</li> </ul>	<ul style="list-style-type: none"> <li>AUM growth</li> <li>Net flows</li> <li>Investment performance</li> <li>Team still has some impact, but more individual and firm focused</li> </ul>	<ul style="list-style-type: none"> <li>Investment performance</li> <li>Net flows</li> <li>Strategy</li> <li>Financial results</li> </ul>
<b><u>Illiquid Investments</u></b>	<ul style="list-style-type: none"> <li>Deal sourcing / execution</li> <li>Investment performance</li> <li>Qualitative</li> </ul>	<ul style="list-style-type: none"> <li>IRR / MOIC</li> <li>Portfolio company performance</li> <li>DPI / RVPI / TVPI</li> </ul>	<ul style="list-style-type: none"> <li>Investment performance</li> <li>Financial results</li> <li>Fundraising</li> </ul>
<b><u>Hedge Funds</u></b>	<ul style="list-style-type: none"> <li>Portfolio performance</li> <li>Stock selection / sizing</li> <li>Qualitative (i.e., process, research)</li> </ul>	<ul style="list-style-type: none"> <li>Absolute fund performance</li> </ul>	<ul style="list-style-type: none"> <li>Investment performance</li> <li>Net flows</li> <li>Financial results</li> <li>Fundraising</li> </ul>
<b><u>Insurance</u></b>	<ul style="list-style-type: none"> <li>Individual underwriting metrics</li> <li>Individual claims metrics</li> <li>Qualitative</li> </ul>	<ul style="list-style-type: none"> <li>Team underwriting metrics</li> <li>Team claims metrics</li> </ul>	<ul style="list-style-type: none"> <li>Firm underwriting metrics</li> <li>Combined ratio</li> <li>Net promoter score</li> <li>Strategy</li> <li>Financial results</li> </ul>

*Increasing recognition difficulty setting budget driven goals in market businesses. However, relative results imperfect due to uneven peer group and businesses*

# Accelerating Drive for Efficiencies

- **Firms focused on maximizing efficiencies and reducing costs**
  - Technology and regulatory / compliance costs
  - Headcount right-sizing / more conservative hiring plans
  - Concerns about economy over next 2 - 3 years
  
- **Headcount pressure and trends**
  - “Flat-ish” headcounts mask declines in legacy / same-store businesses
  - Offset by acquisitions and selective expansions (i.e., Wealth, Alternatives, Credit)
  - Learnings from “War for Talent” (i.e., over-hiring, over-paying)
  
- **Increased use of non-financial centers (i.e., India, Philippines, eventually Latin America) with many highly-skilled, lower-paid workers**
  
- **AI will have significant impact across businesses**
  - Significant impact felt over 3+ years
  - Analysis work and hiring / career plans
  - Equity research
  - Operations
  - Loan pricing
  - Legal

# Different Approaches to GP Funding

- **Funding GP commitment a source of tension. Larger funds and elongated waterfalls often require loans or other funding sources**
  - An alternative is to allow professionals to choose between funding their GP commitment or receiving 10% to 15% less carry without a commitment

## Example of Choices

**Individual Door A:** Fund \$600K and receive \$6M dollars-at-work

**Individual Door B:** Don't fund \$600K and receive \$5.1M to \$5.4M dollars-at-work (i.e., 10% to 15% less)

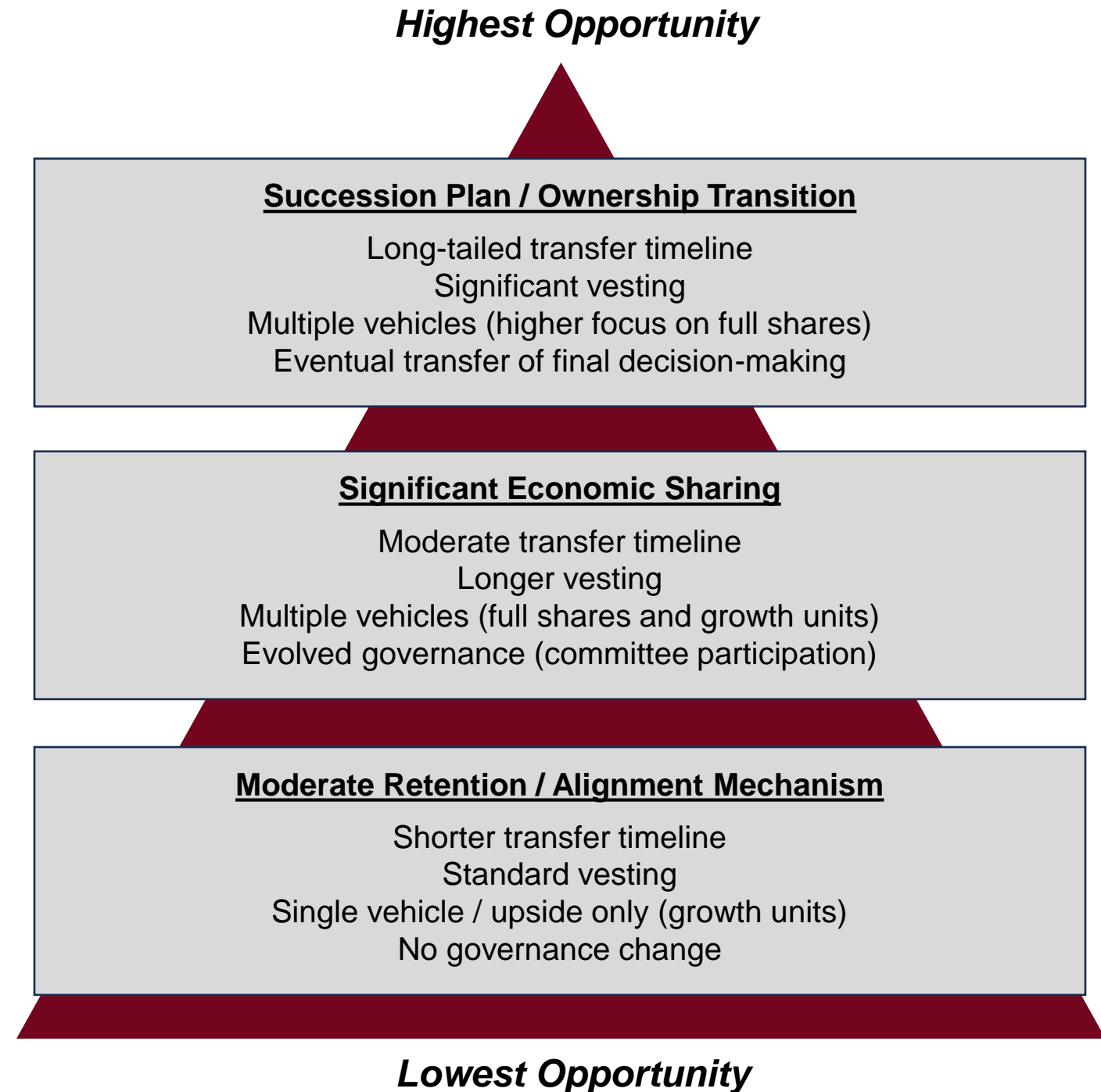


**If firm funds the \$600K, firm recoups \$600K to \$900K dollars-at-work. At a 2X MOIC, co-investment worth \$1.2M and recouped carried interest worth \$600K to \$900K for an overall 3X – 3.5X multiple**

- **Many firms have resources to fund the GP commitment below the executive level. Giving most participants a choice would simplify process**
  - Senior Associates and Vice Presidents may lack liquidity to cover GP commitment
- **Other common funding alternatives:**
  - Internal and external loans
  - Fee waivers
  - Deferrals / carried interest payments

# Private Firm Ownership Transitions

- **Less overwhelming to start program with only truly key professionals**
  - Reach clarity on opportunity / timeframe for 3 – 6 leaders
  - Provides framework for eventual broader program
- **Clarity key on real objectives**
  - Balance short-term vs. long-term value
  - Firm legacy and governance
- **Succession important to investors**
  - Communicating a concrete plan and timeframe
  - Particularly important for founder-led firms with key-man risk
- **Importance of ownership visibility has escalated**
  - Especially maturing firms with significant ongoing value
  - Meeting expectations / promises to senior professionals
- **Balanced programs often include full value and growth elements**
  - Moderate full value with long vesting
  - Large growth award on future value creation
  - Clear and fair terms that don't negate the opportunity
- **Useful guiding principles**
  - Owning smaller percentage of larger continuing value usually benefits founders
  - Sensible approaches aren't about "giving away" massive value
  - Linked to long-term retention and value creation
  - Balance economics and vesting

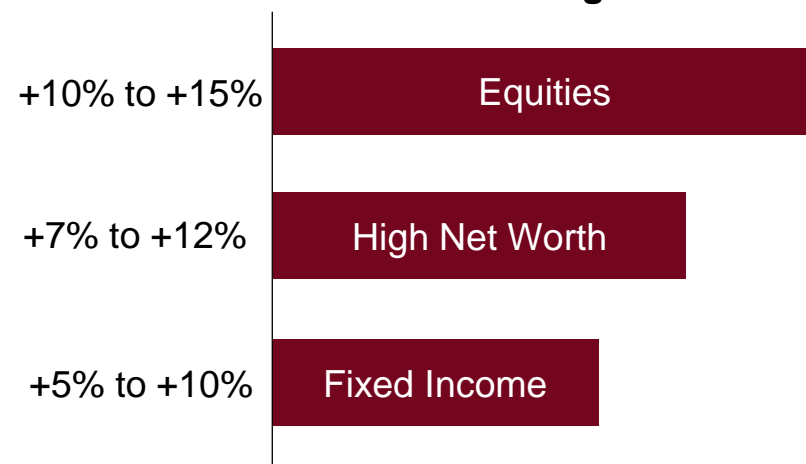


# Sales Compensation Designs in Flux

- **Fundraising pressures create focus on sales design**
  - Continuing question whether current program is optimal
- **Movement away from pure commission models continues**
  - Hybrid programs - part formulaic, part discretionary
  - Often reflects significant assistance required to generate sales
- **KPI-based plans similar in feel to many corporate programs**
  - Budget driven (i.e., goal of \$X) with factors for redemptions, new clients, contact activity, team sales, etc.
  - Effectiveness depends on ability to forecast / monitor
- **Much greater focus on salesperson quality in challenging environment**
  - Continues transition to greater expectations of product and client knowledge
- **Many attempting to develop deeper strategic relationships with clients**
  - Requires significant investments and patience
  - Value add beyond products
  - Compensation implications of forging deeper relationships and longer timelines

# Asset and Wealth Management Prospects Diverge

## 2024 Incentive Changes



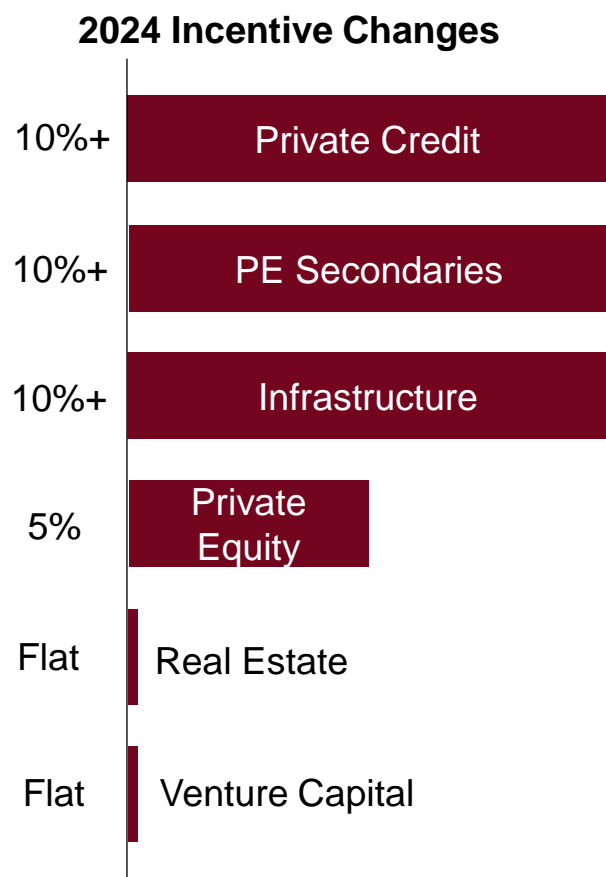
- Active equities outflows continue
  - Outflows with move to cash and money market funds
  - Volatile markets stoke investor concerns
  
- Headcount continues to be under pressure
  - Need to manage costs to pay for technology and new products
  - Select hiring (i.e., high-end technology, alternatives)
  
- Expansion into asset / wealth management
  - Firms trying to diversify away from core business
    - i.e., Banks & Insurance
  - Existing competitors moving further into alternatives
  
- Wealth management has significant momentum
  - Tailored advice not “indexable”
  - Large and growing demographic opportunity
  
- Shift to lower fee products now old news
  - Net outflows for active products with passive shift
  - Trend reinforces fee pressure on asset managers
  - Active ETFs new “hot products”
  - Active fixed income flows positive amid interest rate activity

US Net Flows (\$ in Billions)	YTD Sep 24	YTD Sep 23
Active Equity	-\$357	-\$271
Passive Equity	\$427	\$191
Active Fixed Income	\$121	-\$8
Passive Fixed Income	\$265	\$193

Source: Piper Sandler Asset & Wealth Management Report



# Illiquid Investment Strategies



- Fundraising slowdown and challenging environment
  - Mega funds capture 50%+ of total fundraising
  - Particular pressures on small / mid-sized firms
- Deal activity and exits suppressed
  - Interest rates stress projections
  - Carried interest impacted by low realizations and waterfalls
  - Pressure to realize at suboptimal valuations
- Continuing boom in private credit
  - Scalable opportunity
  - Talent shortages
  - Partnerships between banks and alternatives firms to scale direct lending
- Secondaries funds continue to grow as GPs seek liquidity
  - Especially in muted exit environment
  - GP-led strategy becomes about half of all secondaries transactions
    - Allows for fund life extension and a restructuring of assets while providing liquidity to LPs
    - Extends fundraising timeline
- For many, new fundraises smaller / same size
  - Growth has masked inconsistent performance management

***First real headwinds in a decade. Upsets assumptions on returns, timing, and growth***



- Results up with flows and market appreciation
  - Industry up 5% to 15%
  - Funds with positive equity market beta outperform
- Slowing outlier pay for successful portfolio managers
  - Hiring driven by performance
  - Star talent offered guarantees / favorable terms especially with pass-through fees
- Abu Dhabi becoming significant hub
  - Access to large sovereign wealth funds
  - Favorable tax treatment
  - Centrally located time zone to trade international markets
- Top-tier sales / investor relations and high-end recruiters in demand
  - Outsized compensation and incentive fee participation for sales / investor relations
- Blurring as large firms expanding into illiquid strategies
  - Private credit a strategic priority
  - Diversified product can lead to cross-selling
- Emphasis on non-competes with increasing lengths
  - Enforceability issues to evolve with legal / political climate

## 2024 Incentive Changes



- Better than expected economy lifts incentives across functions
- Investment banking revenues rise with particular strength in underwriting
  - Optimism on pipeline with activity rising but still below 10-year averages
  - Debt underwriting incentives up 25% to 35%
  - Equity underwriting incentives up 15% to 25%
  - Advisory activity muted but strong 2025 backlog
- Trading businesses up broadly
  - Equities trading incentives up 15% to 20% upon “re-risking” and market appreciation
  - Fixed income up 5% to 10%, stronger structured products and weaker commodities
- Headcount trending flat for 2024
  - Firms slow to react after activity drop in 2022
  - Select layoffs in areas offset by business expansion in others
  - “War for Talent” a distant memory
- Commercial banking flat to down slightly despite positive economy
  - Lending down slightly
- Investment and wealth management a growth driver for banks
  - Continue to become large players in alternatives



**Outperforming Products / Areas:**

Life & Annuities  
Investments

**Market Performing Products / Areas:**

Property & Casualty  
Select High Demand Support Functions

**Underperforming Products / Areas:**

General Corporate Staff

- Major insurance company incentives up 5% to 10%
  - Changes in payouts year-over-year
  - Reflects revenue / stock price performance and improved 2024 combined ratios
- Property & Casualty products show some improvement amidst challenges
  - Stronger underwriting and better financials
  - Slowing inflation / lower replacement cost increasing profitability as pricing remains high
  - Gains partially offset by rising claims from hurricane season
- Life & Annuities products outperforming
  - Buyers lock in higher rates on annuities before anticipated rate cuts
  - Moderate premium growth
- Majority of corporate functions about flat / slightly positive
  - Functions dampened due to cost cutting / continued outsourcing
  - Functions tied to business transformation stand out
    - i.e., product, strategy, select tech functions
- Growing impact of asset management units on the overall insurance company
  - Asset management a key growth area with a newer focus on alternatives
  - Difficulty integrating asset management pay with parent company performance
  - Cultural differences can be a roadblock
- AI a key strategic priority to streamline underwriting and claims processes
- 2025 outlook mildly optimistic with moderate expected growth

# Fearless Predictions

## *Good Year-End 2024*

- Incentives broadly positive and easier communication
- Some disappointment in underperforming sectors (i.e., commercial banking, select illiquids / insurance)
- New hires / juniors vs. incumbents

## *2025 Surprisingly Positive*

- Economy continues on positive trajectory
- Firms optimize strategy and headcount effectively to increase pools

## *Continued Wealth Management Momentum*

- Clear value and greater emphasis on service
- Need for many to grow talent pipeline
- Healthy fees and potential scale

## *Interest Rates Increase Along With Inflation*

- Unchecked massive federal deficits
- Some portion of Trump's economic plan goes into effect (i.e., Tariffs, elimination of tax on tips / Social Security)

## *2025 Initial Cracks in Private Credit*

- Overly expansive lending leads to losses
- Overly conservative / generous marks

## *Insurance Prospects*

- Positive economy benefits overall sector
- Higher interest rates help life & annuity sales
- Asset management units grow and become increasingly integrated with parent

## *Demand for Compliance and Attorneys Spike*

- Less regulatory enforcement
- Perception / reality competitors cheating

## *In Office Work*

- Five days a week in office policy seemingly adopted but weak enforcement
- Can be used as a strategy for voluntary headcount churn
- Hybrid work used as inclusion strategy

# Final Thoughts

- **2024 strong year after so-so 2022 and 2023**
  - Easier handling pay communication and implementation than previous years
- **Investors continue to look for excess returns even with passive trend**
  - Active / Alpha-Generating ETFs grow in popularity
  - Interest grows among retail investors to access alternatives and firms look to capitalize by offering private equity / credit
- **Firms continue right-sizing headcount and focus on operational efficiencies**
  - Continued hiring in “hot” areas and selective cuts in others
  - AI will reduce headcount substantially over coming years
  - Lower turnover among incumbents
- **2025 economy likely trending in positive direction**
  - Expectation of soft landing but timing of rate cuts key
  - Capital markets pipeline recovery in progress and optimism among market participants
  - Equity markets at record valuations

*Firms seek to optimize in increasingly competitive environment. Headwinds remain but optimism for future across financial services.*